



rezenerate™
nanofacial

BEST. FACIAL. EVER.

Welcome to the REZolution!

Congratulations on joining the Rezenerate NanoFacial family. As our latest Rezenerate Authorized Provider (RAP), you are on the forefront of a groundbreaking new modality! Rezenerate is the perfect marriage of science and beauty, developed for estheticians and other skin care professionals. Our series of proprietary processes utilize cutting-edge NANOTECHNOLOGY, the principles of ACUPRESSURE, and applications of COLD THERAPY to create what has come to be known in the esthetic industry as the **Best. Facial. Ever.**



Proud member of

NIA

Nanotechnology
Industries Association



RECOMMENDED EDUCATIONAL STEPS

STEP 1 **Welcome Call:** Schedule your 15 minute '**Welcome to Rezenerate**' call with a member of our Client Relations Department. It is highly recommended and includes a guided tour of your RAP Online Portal. RAPs find these calls invaluable in ensuring they hit the ground running and perform consistent, successful Rezenerate NanoFacials. Email clientrelations@rezenerate.com to schedule!

STEP 2 **Manual/Protocol Instructional Video:** Read this **Manual** in conjunction with watching the **Rezenerate NanoFacial: Protocol Instructional Video**, located on your account page at www.rezenerate.com.

OPTIONAL **Certification:** In order to become a **Rezenerate Authorized Provider-Certified (RAP-C)**, you must:

- Complete Step 2 above;
 - View the free **Rezenerate NanoFacial: Educational Online Seminar** (or attend an approved Rezenerate NanoFacial Educational Seminar/Class); and
 - Pass the **Rezenerate NanoFacial: Certification Online Exam**.
- * (Seminar and Exam links available on your Account Page at www.rezenerate.com.)

OPTIONAL **RAP-C Database:** Join the official **Rezenerate Authorized Provider-Certified Database**; a resource for potential clients across the country to locate an active RAP-C near them.

- In order to be listed in the Database, you must be a Rezenerate Authorized Provider-Certified.
- RAP Database submission form is available after passing the online exam.
- All RAP-Cs that choose to enter the Database will remain listed for (1) year initially. Inclusion is automatically renewed for one year from the date of each subsequent purchase made at www.rezenerate.com.

OPTIONAL **Advanced Training:** Advanced online training is available. A live one-on-one training session tailored specifically to your business needs (your product lines, geographic location, marketing/pricing, advanced techniques) is available with a Rezenerate Educator for a nominal fee. Email education@rezenerate.com for more information.



REGENERATE NANOFACIAL: MANUAL

****This Manual must be read in its entirety before administering a Rezenerate NanoFacial****

TABLE OF CONTENTS

SECTION

1. <u>Rezenerate NanoFacial WandPro and Wand Operating Instructions:</u>	Page 2
Operating Instructions for the Rezenerate NanoFacial System(s).	
2. <u>Introduction:</u>	Page 4
Introduction to Rezenerate NanoFacial, important pre-facial info, and some pre-facial questions to ask your clients.	
3. <u>Rezenerate NanoFacial Protocol:</u>	Page 5
a) Stages of a Rezenerate NanoFacial.....	Page 6
b) Sector Maps and Directional Guides.....	Page 8
c) NanoGlobe Map & Zen Acupressure Massage Instructions.....	Page 11

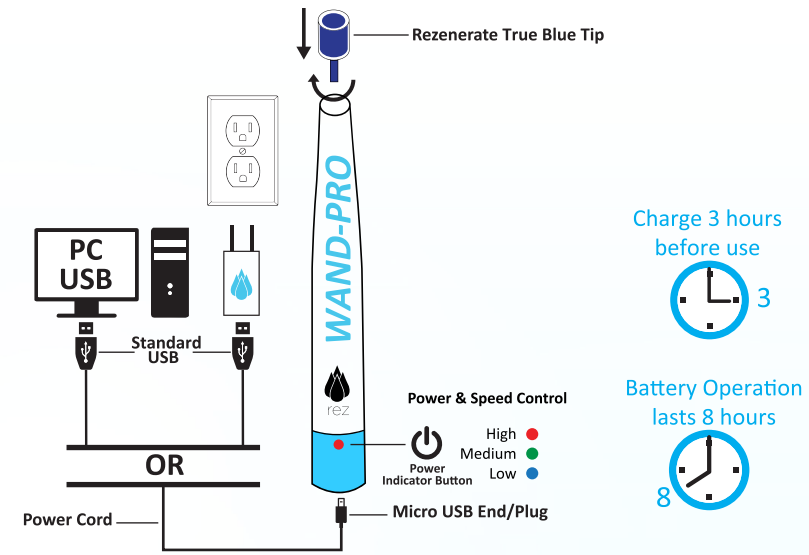
****SECTION 3 SHOULD BE READ IN CONJUNCTION WITH THE REGENERATE NANOFACIAL: PROTOCOL INSTRUCTIONAL VIDEO, LOCATED ON YOUR ACCOUNT PAGE AT WWW.REGENERATE.COM.****

THE REZENERATE NANOFACIAL WANDPRO & WAND OPERATING INSTRUCTIONS

PURPOSE: The Rezenerate NanoFacial Modality is intended to be used by licensed skin care professionals to administer cosmetic facials. The Rezenerate NanoFacial Modality uses our proprietary handheld tools, the Rezenerate NanoFacial WandPro™ and Wand™, which are precision-tuned to work exclusively with the Rezenerate NanoFacial True Blue Tip™ and our Rezenerate NanoGlobes™ in order to achieve optimal results.

The Rezenerate NanoFacial WandPro (Cordless) Operating Instructions:

- The Rezenerate WandPro is dual powered and works corded OR without a cord.
- The WandPro is charged using the micro USB charging port at the bottom of the WandPro and supplied USB cable and power block. You can plug it directly into any USB port or use the power adapter to charge via an outlet.
- Estimated time to full charge is 3 hours.
- To power the WandPro on, press and hold down the power button for 3 seconds. The red light will turn on and the device will start on high speed.
- There are three speeds which are color coded for your convenience: RED (HIGH SPEED), GREEN (MEDIUM SPEED), and BLUE (LOW SPEED). See The Rezenerate NanoFacial Protocol Section for speed recommendations.
- Once powered on, a single press of the power button will toggle the WandPro between each speed.
- To power the WandPro off, press and hold down the power button for 3 seconds.

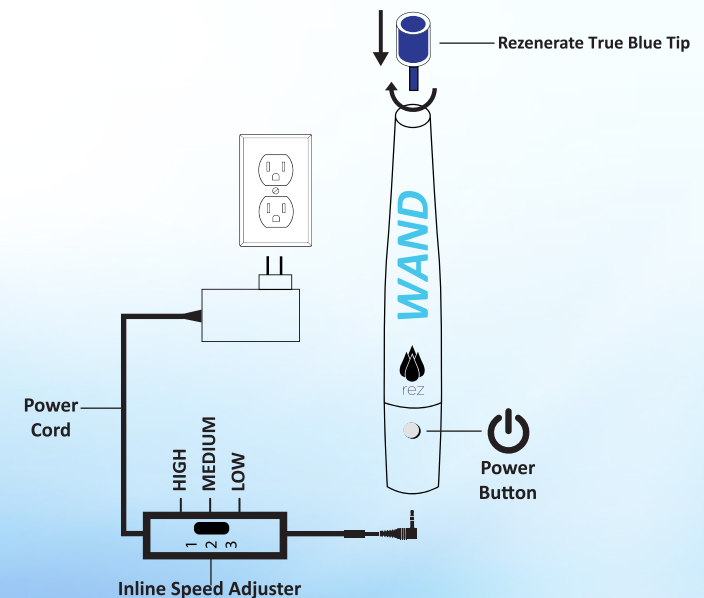


The Rezenerate Wand (Corded) Operating Instructions:

- Plug in power supply (one end into wall socket and other end into bottom of Wand).
- Choose desired speed setting on the Inline Speed Adjuster located along the power cord. The (furthest from the Wand, number 1) setting is HIGH, the middle setting (number 2) is MEDIUM, and the (closest to Wand, number 3) setting is LOW. See The Rezenerate NanoFacial Protocol Section for speed recommendations.

Installing Rezenerate True Blue Tips:

- Rezenerate True Blue Tips are designed exclusively for the Rezenerate Wand and WandPro.
- Insert new Rezenerate True Blue Tip into the Rezenerate Wand/WandPro. Make sure True Blue Tip goes in straight and is tight once screwed in. Turn the True Blue Tip counterclockwise for a single turn. You will feel it slip into the groove. Continue turning in a clockwise direction until the True Blue Tip is completely flush with the body of the Wand. Do not over tighten. This process can be done while the True Blue Tip is still in the packaging. (See demonstration in Educational Video in RAP Online Portal.)
- Rezenerate True Blue Tips are non-adjustable.
- Rezenerate True Blue Tips are for single use only and are to be discarded at the conclusion of each Rezenerate NanoFacial in any refuse container.



**** IMPORTANT:** Using Non-Rezenerate Tips will immediately void your warranty, will not perform a proper NanoFacial, are incompatible, and can potentially damage your Wand/WandPro.

THE REGENERATE NANOFACIAL WANDPRO & WAND OPERATING INSTRUCTIONS (continued)

BASICS AND PRECAUTIONS:

- Do not apply pressure when using the Rezenerate NanoFacial System. The weight of the device and gravity provide all pressure necessary for the facial.
- Always keep the Rezenerate device perpendicular to the skin while conditioning (i.e. Rezenerating). It should always be straight up and never used at an angle for optimal performance.
- Keep the skin taut while conditioning the skin.
- Do not use a Rezenerate True Blue Tip if the package has been opened or damaged.
- Rezenerate NanoFacial True Blue Tips:
 - are designed for single use only
 - must be disposed of immediately after use
 - can be disposed of in ordinary refuse receptacles
- Do not use the Rezenerate NanoFacial System on children or animals or in manner not explicitly detailed in this Manual.
- In case of a rash, allergic reaction, or any other undesirable effect, stop using the device/product immediately.
- Rezenerate is sold exclusively for licensed estheticians and other skin care professionals. Rezenerate prohibits sale or transfer of the Wand and WandPro Systems and products to non-professionals.
- Store the product in a well-ventilated and dry place at room temperature.
- Keep the product out of the reach of children.

WARRANTY:

Rezenerate NanoFacial is proud to offer our valued customers a LIFETIME WARRANTY on the Rezenerate Wand, Rezenerate WandPro, and Rezenerate True Blue Tips. These products are manufactured under strict quality control and inspection processes. Warranty shall cover operating defaults after the purchase during the warranty period.

Warranty does not cover the following:

- Users lack of care or not following the instructions provided by Rezenerate NanoFacial.
- Unauthorized electric connections (e.g., improper current output).
- Damages caused by natural disaster.

****IMPORTANT:** Warranty void with any unauthorized sale or transfer.

Troubleshooting a Rezenerate True Blue Tip NOT gliding properly:

Potential reasons for a True Blue Tip to "stick" or not glide properly:

- Skin is not being kept taut
- Moving Rezenerate device too fast
- Not keeping the Rezenerate device perpendicular to skin (the device should never be at an angle)
- Not enough HyRez Glide being used on skin
- Applying too much pressure (pressure is not applied during a Rezenerate NanoFacial)

If you continue to experience difficulty with a Rezenerate True Blue Tip during NanoFacial:

- Immediately substitute it with a new Rezenerate NanoFacial True Blue Tip;
- Set True Blue Tip aside;
- Email: Client Relations; regarding the issue.
- Rezenerate will replace it for you at no cost.

THE REGENERATE NANOFACIAL INTRODUCTION

INTRODUCTION:

Before a Rezenerate NanoFacial, it is important to perform a complete client evaluation and discuss client expectations:

- Understand the client's skin and their specific needs.
- Complete your business' client intake form (or the Rezenerate Client Intake Form provided in the RAP Online Portal).
- Review any potential contraindications with client.

CONTRAINDICATIONS / PRECAUTIONS:

- Confirm that client has avoided topical acids, retinols, BPO (benzoyl peroxide), or anything that can sensitize the skin for 24-48 hours prior to service.
- Avoid Rezenerating in any area with active herpetic lesions or bacterial/fungal infections.
- We recommend not doing hair removal services/products during the same appointment. In the case that you do, however, avoid Rezenerating in any areas where you removed hair (e.g., eyebrows, lip, etc.).
- Discuss all allergies and ensure your chosen serums/products are free of any client allergens.
- Discuss any/all medications or topicals that could cause skin sensitivity.
- Review in detail any manufacturer contraindications denoted on the serum/products you choose for your Rezenerate NanoFacial.
- Men (typically) should shave (if they want to be Rezenerated in that area):
 - At least 1-2 hours prior to receiving a Rezenerate NanoFacial
 - Not more than 24 hours prior
- If your client has active blemishes:
 - Rezenerate the blemish free areas
 - Do not condition over active blemishes

IMPORTANT NOTES:

- Rezenerate recommends using products and serums that have been carefully tested by the esthetician performing the Rezenerate NanoFacial. A patch test is suggested.
- When choosing a serum or product line, professional use only products should be used due to their higher levels of purity. Consumer use products are not advised for professional facials.
- Always use your expertise as a skin care professional when administering any Rezenerate NanoFacial and in determining what products to use on your clients.
- Rezenerate is not liable for any negative results stemming from the use of any chosen products.

THE REZENERATE NANOFACIAL PROTOCOL

The Rezenerate NanoFacial is divided into 3 Stages, each stage being comprised of 3 steps (as shown below).
We will detail each Stage in the following pages.

STAGE 1 PRE-REZENERATE

- STEP 1: Client Consult & Infusion Serum Selection**
- STEP 2: Set up R-SMA (Rezenerate Sanitary Maintenance Area)**
- STEP 3: Cleanse & Optional Exfoliation**

STAGE 2 REZENERATE!

- STEP 1: Infusion Serum Application**
- STEP 2: Rezenerate (Primary Pass)**
- STEP 3: Rezenerate (Optional Detail Pass)**

STAGE 3 POST-REZENERATE

- STEP 1: Cooling Mask**
- STEP 2: Rezenerate NanoGlobes Zen Acupressure Massage**
- STEP 3: Home Instructions & Next Appointment**

THE REGENERATE NANOFACIAL PROTOCOL

STAGE 1: PRE-REGENERATE

STEP 1: Client Consultation & Infusion Serum Selection

- Determine appropriate infusion serum/product to use to meet client needs (including a patch test for products not previously used on client).

STEP 2: Set up R-SMA

- Preparing a Rezenerate Sanitary Maintenance Area is the recommended best practice. It assures your NanoFacial supplies (device, serum, facial brush, HyRez Glide, gauze, etc.) are properly placed to remain clean and free of anything that has not been disinfected. (See example in the Rezenerate NanoFacial: Protocol Instructional Video, located on your Account Page at www.rezenerate.com).
- Make sure the device is sufficiently charged or plugged into electrical outlet if using the corded Rezenerate Wand.
- Insert Rezenerate True Blue Tip and ensure the True Blue Tip is fully screwed in and flush with body of the device. (See demonstration in the Rezenerate NanoFacial: Protocol Instructional Video, your Account Page at www.rezenerate.com).

STEP 3: Cleanse & Optional Exfoliation

- Cleanse — Thoroughly cleanse skin.
- Exfoliate — Perform gentle exfoliation (optional).
- Second Cleanse — Perform second cleanse to remove any exfoliant (as needed).

NOTES:

- Rezenerate NanoFacial recommends particle-free exfoliation methods such as Dermafile, Wet Microderm, Diamond Tip Microderm, Dermaplane, etc.
- Scrubs or crystal exfoliation methods can often leave residue behind so be vigilant in removing all the particles via second cleanse as these exfoliation methods can cause irritation during the “Stage 2: Rezenerate!” portion of the Rezenerate NanoFacial if not completely removed.

THE REGENERATE NANOFACIAL PROTOCOL

STAGE 2: REGENERATE!

STEP 1: Infusion Serum Application

- Apply your chosen serum over the entire face.
- Ensure appropriate coverage is met. As Regenerate is a product infusion device, a generous application yields optimal results.

STEP 2: Regenerate (Primary Pass)

- Apply Regenerate HyRez Glide (included in your system purchase) one sector at a time starting in Sector 1 (see Sector Map diagram on following page).
- LOW Speed is recommended for sensitive areas (e.g., around eyes, forehead & nose).
- MEDIUM Speed is recommended for all other areas.
- HIGH Speed should only be used based on Skin Care Professional's evaluation. In the cases where high speed is used, it should be on a client that has had several Regenerate NanoFacials and only on areas previously conditioned successfully at medium speed.
- Regenerate HyRez Glide should be applied BEFORE each sector is conditioned for maximum efficacy.

Administration

- Always keep device perpendicular to the skin.
- Always keep skin taut while conditioning (see Regenerate NanoFacial: Protocol Instructional Video for examples).
- Use side to side and up and down (slightly overlapping) gliding motions, ensuring thorough coverage (see Directional Guide on following page).
- Make U-Turns at end of each pass in roughly 1 inch x 1 inch square (postage stamp sized) in each part of the sector (see Directional Guide).
- Never apply pressure, just glide device over the surface.
- Remember, add Regenerate HyRez Glide BEFORE conditioning each sector to ensure proper glide and optimal results.
- For clients' first series of Regenerate NanoFacials, never condition the same area more than once per NanoFacial.

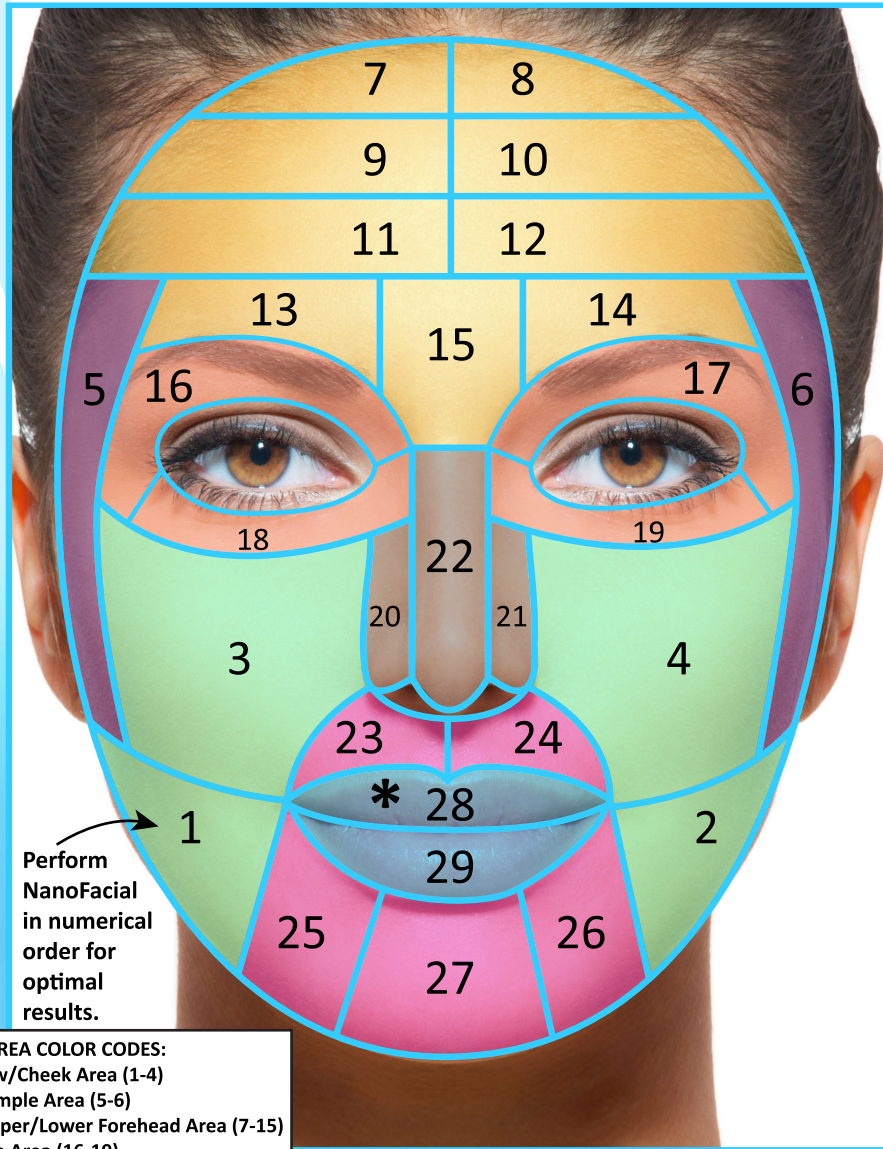
NOTES:

- Lips: Regenerate can condition on the lips. Lips should ALWAYS be conditioned last.
- Eyes: Regenerate can condition around the eyes. Skin Care Professionals should always use caution whenever administering any product near the eyes.

STEP 3: Regenerate (Optional Detail Pass)

- The Regenerate NanoFacial "Optional Detail Pass" is the optional step of conditioning a specific detailed client area with a second pass, often with a different product/serum than used in the Primary Pass. (For example, a RAP may use a specific product/serum on a pigmentation spot, or on a blemish area, or on dark spots under the eyes, or on the lips, etc.)
- Apply your chosen serum/product for any specific detailed indication you are conditioning. (For example, hyperpigmented spot, crows feet, marionette lines, etc.)
- Select the proper speed on your Regenerate Device for the specific area in which you are conditioning.
- Regenerate the area. Note, you may use a number of conditioning techniques when performing a Detail Pass, depending on which is best for the client's specific detailed area. Examples include the general 1 x 1 inch cross hatching you used in the Primary Pass, the Line & Feather technique or a "kiss" or "stamp" technique (as detailed in this Manual and demonstrated in the Regenerate NanoFacial: Protocol Instructional Video), if this is the most conducive to area being conditioned. In any case, always be careful not to over Regenerate any area.
- Add HyRez Glide as needed for slip.
- Though rare, it may sometimes be necessary to use an additional Regenerate NanoFacial True Blue Tip for the Detail Pass. For example, if you conditioned in one detailed area with Product 'X' and then are moving to a second detailed area and don't want Product 'X' used in that area, you would need to use a new Tip.

THE REZENERATE NANOFACIAL PROTOCOL



Perform NanoFacial in numerical order for optimal results.

- SECTOR AREA COLOR CODES:**
- Jaw/Cheek Area (1-4)
 - Temple Area (5-6)
 - Upper/Lower Forehead Area (7-15)
 - Eye Area (16-19)
 - Nose Area (20-22)
 - Mouth/Chin Area (23-27)
 - Lips Area (28-29)*

Image 1
(Sector Map)

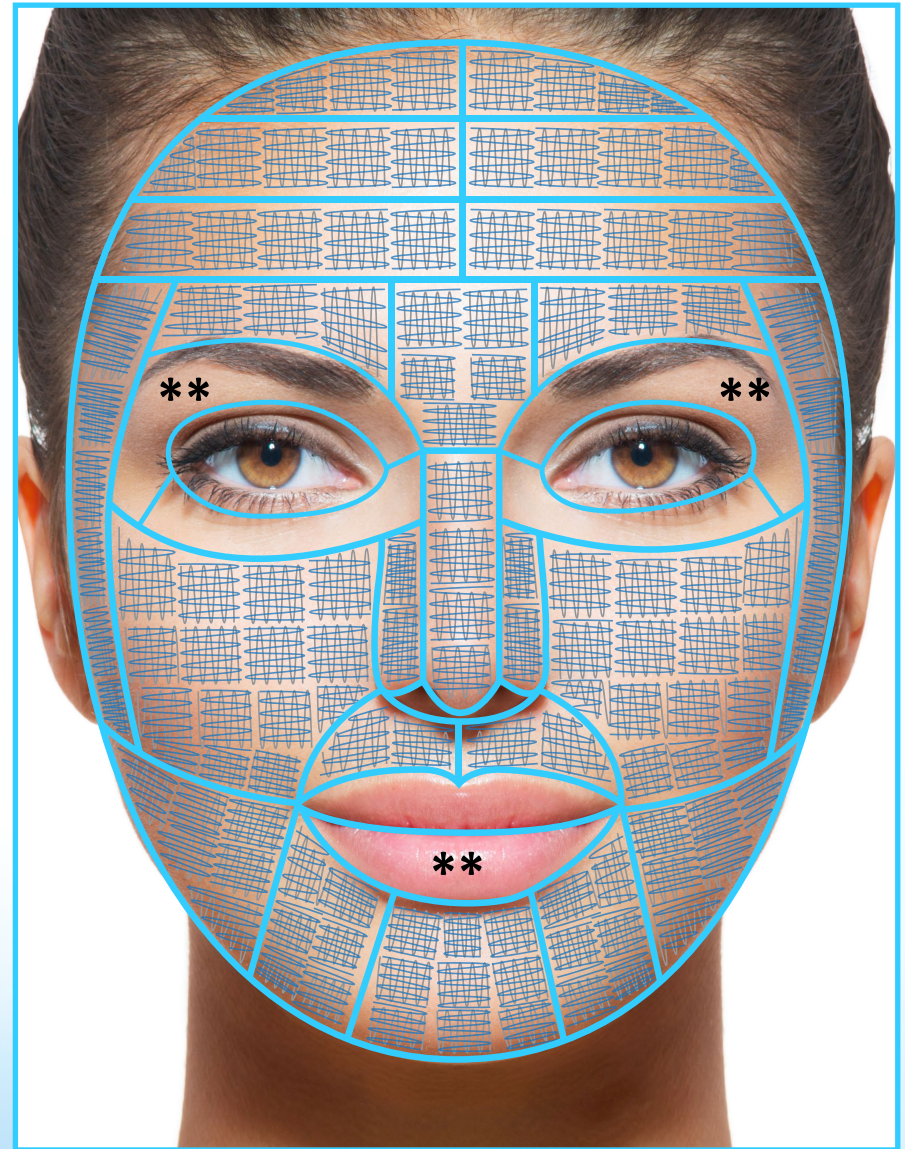


Image 2
(Directional Guide)

*Lip Area is always the final area conditioned. In the case of doing a Detail Pass on any targeted areas, then those areas would be conditioned PRIOR to the Lip Area.

**See Eye & Lip Area detail in Image 3, page 9.

THE REGENERATE NANOFACIAL PROTOCOL

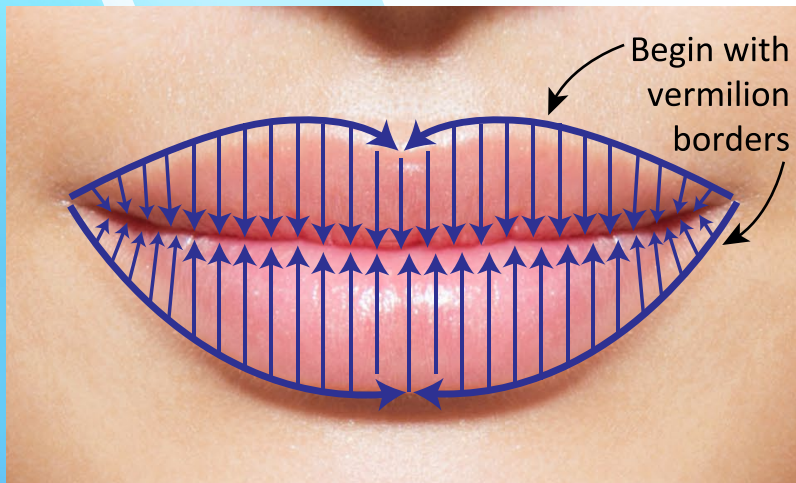
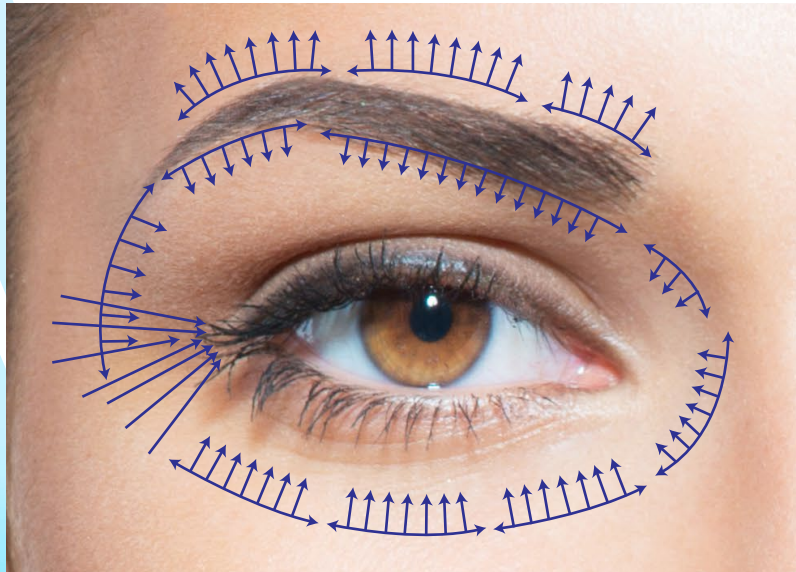


Image 3
(Eye & Lip Detail)

Line and Feather Technique (see Image 3): This is especially useful for targeting fine lines around the Eye Area & Lip Area. It is similar to the general Rezenerate NanoFacial process, but does not use the typical cross hatching administration.

Administration:

- Discuss client expectations and areas of concern.
- Advise client that line & feather areas may have slight redness for 24 to 48 hours.
- Apply chosen product/serum and Rezenerate HyRez Glide as done on all other sectors.
- Be careful to not push any serum into eye (during application or Rezenrating).
- See technique in Image 3, to the left (and demonstrated in Rezenerate NanoFacial: Protocol Instructional Video).

Kiss Technique (not pictured): The Kiss Technique is typically used in specific problem areas that the skin care professional feels can use additional or direct conditioning.

Administration:

- Discuss client expectations and areas of concern.
- Advise client that kiss areas may have slight redness for 24 to 48 hours.
- Apply chosen product/serum and Rezenerate HyRez Glide as done on all other sectors.
- Gently raise and lower the WAND ("kissing" or "stamping") onto the skin. You do not glide the wand over the skin in this technique, but will only "kiss" skin gently in your chosen areas.
- Do NOT apply pressure, just lightly "stamp" chosen areas.

NOTES:

- Keep device perpendicular to the skin at all times.
- Keep skin taut (using thumb and forefinger) where applicable for best results.
- Eye Area: Lift upper eyelid onto brow bone to condition (see Rezenerate NanoFacial: Educational Video).
- Lip Area: Use HyRez Glide or serum designed specifically for use on Lip Area (recommended).
- Do NOT apply pressure.
- For clients' first series of Rezenerate NanoFacials, Rezenrating the same area more than once per facial is not recommended.

THE REGENERATE NANOFACIAL PROTOCOL

STAGE 3: POST-REGENERATE

STEP 1: Cooling Mask

- Apply a cooling mask or equivalent to client.
- Retrieve your Rezenerate NanoGlobes for Step 2.
 - Rezenerate NanoGlobes should be kept in a freezer or container of ice/ice water when not in use.
 - Always disinfect NanoGlobes between clients.

STEP 2: Rezenerate NanoGlobes Zen Acupressure Massage

- Perform Rezenerate NanoGlobe Zen Acupressure Massage portion of NanoFacial over the cooling mask (see Rezenerate NanoFacial: Protocol Instructional Video and Acupressure Zen Massage Map/instructions on following page).
- After 10 to 15 minutes (typically), remove mask and any undesired residue. In the case of a sheet mask, you can massage in the remaining serum from the mask or tissue off.

STEP 3: Home Instructions & Next Appointment

- Advise client of proper post-facial skincare regimen. Client should use caution applying any other topicals post Rezenerate NanoFacial for the next twenty-four (24) hours. Actives to avoid include, but are not limited to: retinols, glycolic acid, prescription grade topicals, etc.
- Strenuous exercise should be avoided for 24 hours following a Rezenerate NanoFacial.
- Depending on client (Fitzpatrick classification, reactivity) some redness may occur on areas with thin skin, such as the forehead, bridge of nose, around the eyes, etc.
- Redness may also occur if the device is used aggressively and/or the instructions contained in this Manual and the Educational Video are not followed. Any redness should subside within 24-48 hours.
- Discuss any other pertinent post facial recommendations as determined by Skin Care Professional.
- Schedule client for their next Rezenerate NanoFacial.

THE REGENERATE NANOFACIAL PROTOCOL

Regenerate NanoGlobes Zen Acupressure Massage Instructions:

- 1. Acupressure Points (blue dots):** With one NanoGlobe in each hand, apply light pressure at each of the points 1-12 (for roughly 5 seconds at each point).
 - Repeat step one as desired or as time allows.
- 2. Zen Massage (pink arrows):** Follow the arrows, beginning at the chin and ending at forehead.
- 3. Finish:** Use a rolling effleurage technique over the entire face, in upward motions (not pictured, see demonstration in the Regenerate NanoFacial: Protocol Instructional Video, located on your Account Page at www.rezenerate.com).
 - Repeat the Regenerate NanoGlobe Zen Massage protocol again as desired or as time allows.

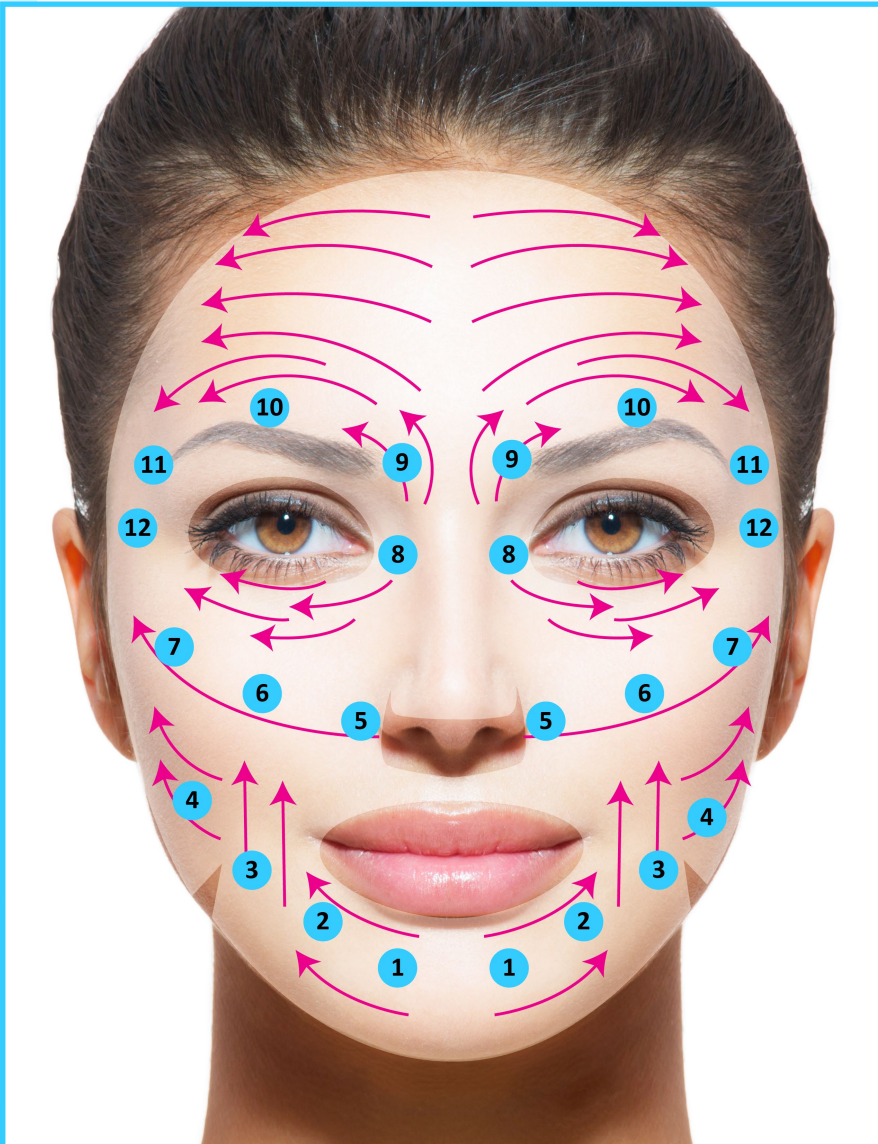


Figure 1

(Acupressure & Zen Massage Map)

This concludes your Regenerate NanoFacial.

THE REGENERATE NANOFACIAL PROTOCOL

AS ALWAYS, YOU SHOULD RELY ON YOUR EXPERTISE AS A LICENSED SKIN CARE PROFESSIONAL WHEN USING ANY PRODUCT OR MODALITY ON A CLIENT'S SKIN.

*Thank you for joining the
Regenerate NanoFacial Family!*

Feel free to reach out with any questions, comments, or compliments to:
clientrelations@regenerate.com

